

## **REFUND POLICIES**

In accordance with the provisions of the Regulations of the University of Málaga on Higher Education (BOJA No. 153, 7 August 2014), enrollment fees will be automatically refunded to students in the following cases and circumstances:

- a) Course cancellation.
- b) The student is not finally admitted to the course.
- c) Rescheduling or substantial changes in the course timetable.
- d) Inability to attend the course due to serious illness or change of residence (outside Málaga province). These changes should be accredited by the corresponding medical certificate or official justification, respectively. The second assumption does not apply to online courses.

Refunds requests not contemplated in the above cases will be decided by the Higher Education Committee of the University of Málaga.

No refunds of partial payments will be due in case of non-payment of subsequent installments, except in the cases described in the first paragraph of this section. Students failing to fulfil partial payments will be unregistered.

Refund applications shall be submitted via the General Register of the University, addressed to the Rector of the University of Málaga. Payments receipts and supporting documentation should be enclosed.

## **PAYMENT METHODS**

Payments can be made by bank deposit, bank transfer or by electronic means using credit cards.

## **CORPORATE RESPONSIBILITY AS TO THE QUALITY AND WARRANTIES OF PRODUCTS/SERVICES OFFERED**

The University of Málaga is responsible for delivering the courses in the terms described in the Institutional web site of the course at UMA, and in accordance with the provisions of the Regulations of the University of Málaga on Higher Education (BOJA No. 153, 7 August 2014).

## **VAT**

Registrations are exempt from VAT. (Article 20.1.9, VAT Law 37/1992, 28 December).

## **RESERVATIONS POLICY**

No course reservations allowed.